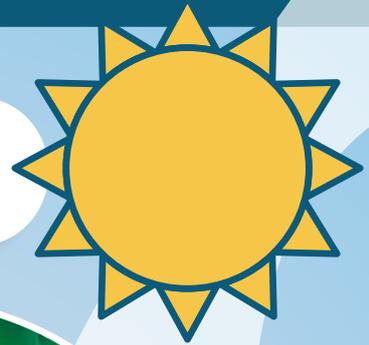




# access short breaks for children and young people with Special Educational Needs and Disabilities

## Surrey short breaks statement



SURREY



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## Short breaks are a variety of activities for children and young people with Special Educational Needs and/or Disabilities (SEND) and their families in Surrey. The activities run throughout the year during daytimes, evenings, overnight, weekends and school holidays and may take place in the child's own home, or in the facilities or residential setting of a council approved short break provider.

There is a range of schemes and activities available to families in Surrey offering different levels of support. These are explained in the following pages and sections 2 and 3 of this statement.

The range reflects the views expressed by children, young people and families in surveys and consultations throughout 2016. Children, young people and their families may access a mixture of services at any one time or move between services according to age and support needs.



### What is a short breaks statement?

Every local authority has to provide a statement and listen and respond to parents and carers' views. A statement informs you of the variety of short breaks that are available to support your family and how to find suitable services.

### Who are short breaks for?

Short breaks are for children and young people who have special educational needs and/or a disability and their families and carers.

The Equality Act 2010 tells us a disability is 'a physical or mental impairment which has a substantial and long term negative effect on a person's ability to carry out normal day to day activities.' We refer to 'additional needs' in this statement as some parents and carers and young people prefer this term. Short breaks are only intended for children and young people who have a special educational need or disability.

There is other support available from Children's Services and other organisations for children and young people with additional needs resulting from abuse or trauma for example, but who do not have a disability.

**DID YOU KNOW:**  
2,205 children and young people attended a Surrey short break service in 2017

### How can short breaks help me and my family?

Short breaks allow you to spend time either with your other children or alone, so you can recharge your batteries, catch up on sleep or do vital jobs.

We have worked with children, young people and families to create outcomes that they said they would like short breaks to help them to achieve. These include:

#### For your child or young person:

- Learn new skills and take part in activities which interest them
- Develop independence and gain confidence
- Relax and have fun with friends
- Develop supportive relationships

#### For you and your family:

- Receive regular, planned and reliable breaks from caring
- Spend time with your other children or together as a family
- Feel confident your child is having fun and their needs are being met in a safe environment
- Have opportunities to spend quality time with your family as a whole, enjoying and accessing activities together

 Find out more: [Short Breaks Outcome Framework](#)

## This statement

This statement is a guide to the services offered by Surrey County Council. It tells you what types of short breaks are available to support your family, how to find suitable services and how they are designed to meet the needs of families in Surrey. To help in explaining the different levels of short break support open to families, this statement has been split into sections:

### Section 2

#### Activities and services open to all children and young people with SEND

**We refer to these as targeted services.** This section coloured pink tells you about short breaks activities and services that are open to all children and young people with SEND, and how to find and access these. These include:

- Play and Leisure services (including clubs and holiday schemes)
- Other short breaks
- SEN School Activities

While these services are available for all, there are some services targeted at those children and young people with Autism Spectrum Disorder (ASD) and Attention Deficit Hyperactivity Disorder (ADHD), and also with Complex Health needs who may not be able to access the universal services.

 [Find provider details for these services in the Short Breaks Directory](#)

### Section 3

#### Support available to families who need extra help

**We refer to these as specialist services.** This section tells you about support available to families who need extra help and explains the social care assessment process involved. Extra help includes:

- Residential (day care, visits, overnights)
- Personal Support

 [Find provider details for these services in the Short Breaks Directory](#)

### Section 4

#### Additional services

This section provides you with information about other services for children and young people with disabilities and/ or additional needs that you may find useful. Including information on transition to adult services and transport.





**Short breaks  
programme open to  
all children and young  
people with SEND**

## Who is this for? (Eligibility criteria)

**These play and leisure activities are for all children and young people who:**

have a disability and/ or additional needs and may require support to participate fully in leisure or recreation activities.

are aged between 0 and 18 years old.

live within the Surrey County Council boundary.

Families may also be referred to these services by a professional through an Early Help Assessment or a Carer's Assessment or as part of their Education, Health and Care Plan (EHCP).

All the schemes and activities are run by specialist activity providers, some are run at local special schools and some are for particular disability groups: those with Autism Spectrum Disorder (ASD) and Attention Deficit Hyperactivity Disorder (ADHD) and those with a complexity of health needs, and unable to join in the main services.

We want to enable children and young people with disabilities and/or additional needs to join in safe, entertaining and interesting activities, whilst giving their parents or full-time carers an opportunity to have a short break from caring.

It is our aim to ensure that children and young people with moderate and complex needs get the right support and are cared for by staff with specialist knowledge and training. By providing specialist play schemes and activities we can ensure that the right care is provided to keep children safe whilst ensuring that they can still access activities they would like to take part in.

These services will have specialist equipment and resources to enable children to join in all activities if they wish to. Providers offer play services for children aged 0-11, and youth services for young people aged 12-18.

Some of the activities are also available for siblings too, as we understand the difficulties of having children at two different activities at the same time. This also provides the opportunity for children to enjoy activities together inclusively.



### DID YOU KNOW:

In Surrey, **1,657** children and young people received **164,964** hours of play and leisure services in 2017

There are also activities and sessions available for the whole family to enjoy together.

There are other services that are available to all children, young people and their families in Surrey and we call these Universal services, for example a local play scheme in your district or borough. Children and young people with SEND can access these services if they require little or no support or where additional support and training has already been provided to staff. These services can be found via the Surrey Local Offer website. Families can access these services directly.

You can mix and match activities to suit your family's needs and the things that your child or young person is interested in or likes to do subject to the availability of places with any one provider.

Play and leisure activities include:

- After school clubs and extended days
- Saturday clubs
- Holiday schemes
- Youth activities
- Sports activities

 Find out more: [Short Breaks Directory](#)

This mix reflects our ongoing commitment, as requested by children, young people and their families to increase the range and choice of activities within our short breaks programme and the accessibility of these to as wide a range of children and young people as possible.

 Find out more: [Surrey Local Offer website](#)

## How did you decide which activities are funded by the short breaks programme?

We know that short breaks services are absolutely vital for many families in Surrey, so we tried to listen to them in making our decisions.

We sought feedback from children, young people and families through regular workshops, surveys and a public consultation throughout 2016 and 2017, and this informed all our plans about the services.

A working group was formed in June 2016 which included members of the Short Breaks Team, Surrey County Council colleagues and representatives from Family Voice Surrey (the official parent carer forum).

Armed with families' feedback, this group prepared an overarching Short Breaks Outcomes Framework and designed service specifications to describe the new services we wanted.

We held a formal tender process in January and February 2017 and evaluated the bids we received from potential providers in March and April. This identified who could provide future services and we then consulted on these recommendations with children, young people and families over a 6 week period in May and June.

Finally, informed by this, we completed our Equalities Impact Assessment and Surrey County Council's Cabinet decided on awards to providers in July 2017.

### In early 2016:

- over 220 families completed an online survey and
- over 90 families and professionals attended a series of drop-in events on Short Breaks needs.

### From July to December 2016:

- 95 parent carers and 40 providers and professionals shared their views at further drop-in sessions
- 16 parent carers and 28 providers attended the September design workshops
- 196 families completed an on-line survey
- and 62 children & young people told us their views.

### In the May to June 2017 consultation on possible Short Breaks awards there were:

- 171 respondents to the online questionnaire and
- 42 attendees at drop-in sessions across Surrey.



This board was created with parent carers at one of our drop in events during the consultation. It is a collection of all the ideas and needs discussed on the day.

## How can I access these activities?

Activities can be booked directly with the activity provider. You can find details of all short break activities, clubs and play schemes in our Short Breaks Directory.

You will still need to pay the standard [subsidised] cost for your child or young person to attend the activity.



## Where can I find information on short breaks activities and costs?

Details of the activities available, how much they cost and activity providers are given in the Short Breaks Directory which is part of the Surrey Local Offer.

Surrey's Local Offer is the local offer's online hub that provides clear and searchable information about all of the services which families can access for disabled and/or special educational needs children and young people aged 0-25, visit [www.surreylocaloffer.org.uk](http://www.surreylocaloffer.org.uk) for further information.

If you have any problems accessing any of the site activities listed on the website or in the publications, Surrey Family Information Service will be happy to help: call **0300 200 1004**.

## What support is available for covering the costs when accessing the short breaks programme?

Families are expected to contribute towards the costs of a child or young person doing a particular activity programme: but the costs are subsidised.

We are aware that financial difficulties can be an issue for many families, so we have asked all activity providers to consider this when applying to us to provide short breaks services or for short breaks grants. If cost is a barrier to you attending an activity please discuss directly with your activity provider about paying a reduced charge. If you receive a Parent Carer Grant you can also use this towards the cost of services and activities.

**DID YOU KNOW:**  
In Surrey, 262 Carers Break Grants were awarded in 2017

## What is a Parent Carer Grant?

These are payments made to support parents who have a disabled child under 18 living in Surrey but who are not currently receiving services from Surrey County Council children's services/ don't have a social worker. Parents cannot apply directly themselves but anyone working with a family can apply on your behalf - such as Early Support Co-ordinators, Children's Centre Managers, Teachers and Home School Link Workers, Nurses and Health Visitors or one of the Action for Carers Surrey Team etc – having completed either an Early Help Assessment or a Carer's Support Assessment. Carer Break Grants can be used to fund a family holiday, a short break for parents, a training course for a parent, childcare to give a parent a break, a contribution towards your child accessing play or activities, days out, equipment to help you as a parent carer and much more.

 Find out more: [Parent Carer Break Grant](#)

## What if I have a problem with a short break activity?

If you experience any problem in accessing a short breaks activity, or problems while your child is attending, please discuss this with the activity provider in the first instance and ask for a copy of their complaints policy to follow up if needed.

If you remain unhappy or you need some support to address the problem, please contact the Short Breaks Team on **01372 832896** or email [shortbreaks@surreycc.gov.uk](mailto:shortbreaks@surreycc.gov.uk)



**Specialist services from social care**

## Who are these specialist services from social care for?

These specialist services are for families with the most complex needs who require more support than is offered through our play and leisure services. This may be because of changes in the family's capacity to support their child or because the child or young person's needs are or have become greater. Some families will have a wider network of support that includes friends, relatives and local support groups. However, if you find you do not have this support or your family would benefit from extra support from Surrey County Council, you can request a social care needs assessment.

## What are the eligibility criteria for accessing services for children and young people with complex needs?

You may be eligible for specialist services from social care if your child requires substantial additional support as a result of their disability and additional needs. Some examples of when you may be eligible are detailed below. For example, when:

- specialist equipment is required to be mobile
- support is required to be able to undertake all basic self-care functions (that are age appropriate)
- your child or young person requires constant supervision throughout the day and for prolonged periods at night (when no longer age appropriate)
- as a result of their disability your child or young person's behaviour proves a serious risk to themselves and/ or others: this includes self-harm
- without support their ability to communicate severely affects their personal safety, i.e. they are non-verbal
- they have a profound and multiple learning disability, severe learning disability, or autism with challenging behaviour, which results in a significant risk of self-harm or harm to others
- you or other members of your family have physical or mental conditions or needs that limit the support that you can provide.

**i** Find out more: [Levels of Need threshold document](#)

## How do we access specialist services from social care?

To see what help might be needed from social care, a social worker will need to talk to you in order to complete a needs assessment. This could be a social worker from one of the main Children's Service's teams, or they might be from the Children with Disabilities Team depending on your child's needs.

It is important to note that you are able to request an assessment of your disabled child's needs at any time. This assessment should take into account the whole family's needs. You also have the right, at any time, to request a separate assessment of your own needs as a carer.

This assessment is just a way of recording the information gathered by talking to you, your child and other people involved with your family. You will be fully involved in the assessment. The assessment will need to go to a panel to agree the plan and level of support needed.

You can also find more information about requesting help from Children's Services on the Surrey Local Offer webpage here.

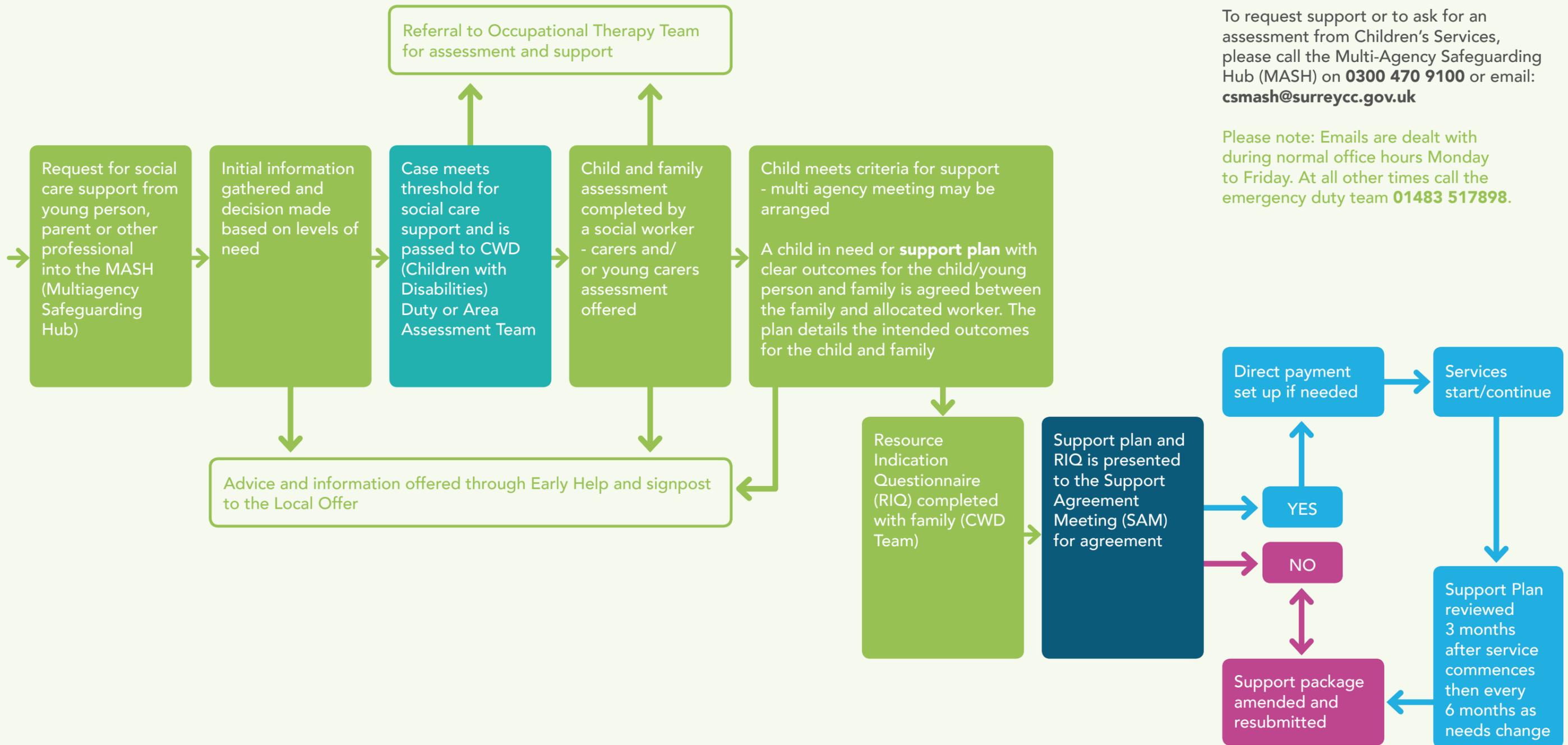
**i** Find out more: [Eligibility criteria](#)

### DID YOU KNOW:

A Short Break is only one resource that may be offered to support you following a needs assessment. Find out more [here](#).



The flowchart below shows the assessment pathway:



To request support or to ask for an assessment from Children’s Services, please call the Multi-Agency Safeguarding Hub (MASH) on **0300 470 9100** or email: **csmash@surreycc.gov.uk**

Please note: Emails are dealt with during normal office hours Monday to Friday. At all other times call the emergency duty team **01483 517898**.

## What if I disagree with your decision about eligibility for specialist services following assessment?

If you are not happy with any decision made during the assessment process, you should ask the social worker who assessed your child for a review of the decision. This will mean that a different manager will review the decision to see whether the criteria have been consistently applied.

After this, should you still feel the decision is wrong, you may request a face-to-face meeting with a service manager from the Children's Service to discuss the decision.

If you still remain dissatisfied, you can complain in writing to:

**Children's Rights Team**  
Surrey County Council  
Quadrant Court, 3rd Floor  
35 Guildford Road  
Woking, Surrey  
GU22 7QQ

**Telephone:** 01483 519095  
**Email:** families.feedback@surreycc.gov.uk

## How are social workers in the Children with Disabilities Team different from other Children's Services social workers?

The social workers in the Children with Disabilities Teams have a wider role than Children's Services social workers. They frequently support families where there are no concerns of safeguarding just a need for extra support due to the impact of special educational needs and/or disability on the family.

'Most Children's Services social workers get involved usually when there is a concern about the care a child is receiving and a concern has been raised that a child may come to some harm.'

Social workers in the Children with Disabilities Teams in Surrey do work with children in these kinds of situations too, with the aim of working with the family to ensure all children and young people with disabilities and additional needs are safe and well.

## What about an overnight short break?

Some families need the opportunity to have a break overnight.

There is limited access to overnight care opportunities. We need to ensure that this service is available to families who need it most, when they need it. This is not just based upon the need that a particular condition presents but also on the wider needs of parents and carers, and their families as a whole. Examples of when this type of service would be helpful could include:

- when the child does not sleep regularly through the night and needs supervision to stay safe
- if a child has complex needs that regularly need attention during the night
- when a child's support needs are so intensive that the parent/carers need a longer break
- to help a young person develop their independence skills.

The overnight break can take place at a range of locations, including within the family home, at a residential unit run by the council or a specialised short breaks provider or with trained foster carers in their home. The service includes introductory visits to settle the child to the unit and for the staff to gain greater understanding of the child and their needs before overnight breaks commence.

Any place that provides overnight short breaks will be registered and checked thoroughly by Ofsted and the Short Breaks Team. Social workers will discuss this further with you if they feel that this is a service that your family would benefit from.

It is important to note that, where overnight stays exceed a total of 75 nights in a 12-month period, or take place in more than one setting, a child will become 'looked after' by Surrey County Council under Section 20 of the Children Act 1989.

## How do we access overnight short breaks?

'Where the social worker assessment described earlier results in a recommendation for service provision, authorisation will be sought from a county-wide panel. This is to ensure that we are offering services fairly across the whole county. The panel would expect to see that you were being offered all other suitable services that might help before overnight short breaks are requested.'

### DID YOU KNOW:

In Surrey, 199 Children and Young People spent 4,680 nights at an overnight short break in 2017



## What is Personal Support?

This is when a support worker or personal assistant is allocated to support your child within your home or local community. This might be to assist with your child's personal care, or to support your child to take part in an outside activity. Sometimes your support worker may stay in your home and support your child while you go out. The specific tasks and support provided will be stated in the agreed Support Plan for your child and family. Services focus on personal development, independence, decision making skills, social and recreational skills as well as supporting families to give them a break.

 Find out more:  
**Personal Support**

## What is a Personal Budget?

Personal budgets are an allocation of funding, following an assessment, which should meet the total cost of provision listed in the assessment plan for your child or young person. Personal Budgets aim to give more flexibility, choice and control over support, enabling children, young people and families to make decisions about the help they receive so that it best suits their circumstances. The parent or carer or the young person can either receive their personal budget as a direct payment, leave it to be managed by their local authority or have a combination of direct payment/council controlled.

 Find out more:  
**Personal Budgets**

## What are you doing to ensure families get the help they need before they reach crisis point?

Short breaks activities in themselves are intended to be preventative by giving parents and carers a break that enables them to continue in their caring role. The short breaks programme in Surrey has been specifically designed to provide early support and intervention, ensuring wherever possible that families receive enough support so that they do not reach crisis point.

We have worked with parents and carers to design and improve our short breaks programme in order to ensure that whenever parents and carers feel that they need a break from their caring role they can access a break that is suitable for their individual family needs. By offering this open access programme, with no eligibility for most services, we intend that families can access early support before reaching a crisis situation.

**DID YOU KNOW:**  
In Surrey, **285** children and their families received **41,078** hours of personal support in 2017





**Other useful information**

## How do short breaks support transition (moving from Children's to Adult Services)?

Transition is the time when young people are moving from childhood to adulthood, between 14 and 25 years old. This is the time when young people are preparing to leave school and take the next steps in their adult life. For young people with disabilities and additional needs more support may be needed during this time to enable them to reach their full potential.

This transition from Children's Services to Adult Services should be a positive experience and a time of opportunity for young people, and we want to support them as they become young adults.

We aim to provide a range of appropriate short break activities for teenagers, and we are continually working with activity providers to develop new and exciting initiatives for this age group. Information about these activities can be found in the Short Breaks Directory and there is a whole section on Preparing For Adulthood which includes transition from Children's Services to Adult Services on the Surrey Local Offer website.

To contact Adult Services, please call on **01276 800270** or email [transitionteamduty@surreycc.gov.uk](mailto:transitionteamduty@surreycc.gov.uk)  
**Transport**

 Find out more: [Transition to adulthood](#)

## Do you provide transport for short breaks?

Unfortunately, we had to make the decision that generally we cannot fund transport for short breaks activities, as otherwise the funding for activities would be very quickly used up by a very small number of children and young people, and we would have far fewer activities available.

Parents and carers are encouraged and expected to transport their children to and from short breaks activities. We do understand, however, that transport can be a real difficulty in a large county like Surrey. To try to minimise transport issues, we have appointed play and leisure short breaks providers who offer services across all districts and boroughs of the county. In a few cases, providers can also transport children and young people to and from the short break venues. Details are available from providers (see Short Breaks Directory). Surrey County Council provide children and young people with disabilities aged 5 or over with a free disabled person's bus pass and a companion permit. For more information and how to apply please visit the Surrey County Council website.

**DID YOU KNOW:**  
There are currently 2598 Children and Young People registered on the Surrey Children's Disability Register (September 2017)

## What is the Disability Register?

The Surrey Children's Disability Register is managed within the Short Breaks Team. It is a statutory requirement for all local authorities to maintain a register for children with a disability.

The purpose of the register is to enable Surrey County Council to identify and plan short break services for disabled children, young people and their families.

Registration on the Surrey Children's Disability Register is strongly encouraged, however it is not required in order to access short breaks.

The register forms part of the Short Breaks Team mailing list, which is used to inform and consult children, young people and their families about new and existing services. Contact details regarding the register are:

**Email:** [SCDR@surreycc.gov.uk](mailto:SCDR@surreycc.gov.uk)  
**Phone:** 020 8541 8792

Alternatively, families can download the registration form from the Surrey County Council website and then return the completed forms to [SCDR@surreycc.gov.uk](mailto:SCDR@surreycc.gov.uk)

 Find out more: [Disability Registration Form](#)

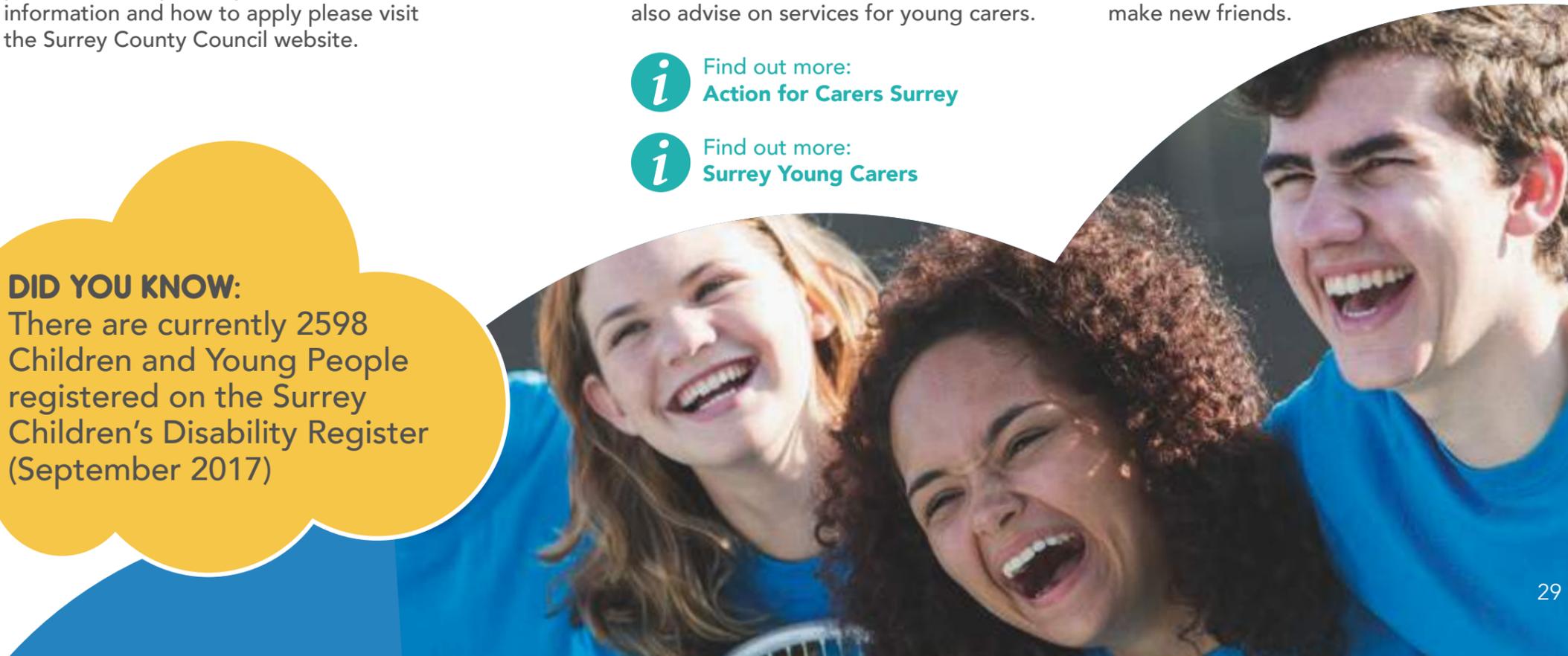
## What support is available for parent carers and for siblings of disabled children and young people?

Action for Carers Surrey aim to enable carers of all ages to have a voice and realise a life inside and outside of caring including information, advice and activities. They can also advise on services for young carers.

Surrey Young Carers aim to support young carers in their caring role, they can help them to achieve their best at school, have fun, discover new interests and make new friends.

 Find out more: [Action for Carers Surrey](#)

 Find out more: [Surrey Young Carers](#)



## How to find out about other support available

### What if my child is not yet at school?

Short breaks providers and support groups may also offer activities for this age group. We recommend that you visit our Short Breaks directory to find out about these activities and services for under-fives in your local area. We also have a Surrey Early Support Service for young children with disabilities and our Children's Centres below will have regular contact with professionals who can support families with children under 5.

### Children's Centres

Children's Centres aim to give every child the best possible start in life. They are places where all families with children under the age of five can easily access a range of different services to support them, including information and advice, drop-in sessions, access to early education and childcare services and more. Children's centres also offer services specifically suited to children with disabilities and additional needs. These services vary by area, so please contact your local centre to see what would be available to you.

To find out more about Children's Centres, visit:  
[www.surreycc.gov.uk/childrenscentres](http://www.surreycc.gov.uk/childrenscentres)

### Surrey Family Information Service (FIS)

The Surrey Family Information Service is a one stop 'shop' to help families to get the most out of what is available in their community and online. That might be finding out about sports and activities or childcare or the support available when things aren't going so well. The service also offer lots of information about money, safety, school and a range of other things.

The service does this through a variety of self-service tools including the Family Information Service and Surrey Local Offer website as well as social media and are easy to contact by phone, email, social media and online form to seek support. Contact details are:

**Phone:** 0300 200 1004  
(Monday to Friday 9am to 5pm)  
**Email:** [surrey.fis@surreycc.gov.uk](mailto:surrey.fis@surreycc.gov.uk) or [localoffer@surreycc.gov.uk](mailto:localoffer@surreycc.gov.uk)  
**Social Media:** SurreyFIS or Surrey SEND Local Offer  
**Online:** [www.surreycc.gov.uk/fis](http://www.surreycc.gov.uk/fis) or [www.surreylocaloffer.org.uk](http://www.surreylocaloffer.org.uk)

### SEND Surrey Information, Advice and Support Service (SSIASS)

SSIASS provide an Independent Supporter role, giving independent, impartial, confidential and free support to empower SEND families (parents, children and young people) to:

- fully participate in discussions and make informed decisions
- express their views and wishes about education and future aspirations
- promote independence and self-advocacy
- develop positive relationships with schools, colleges, universities, the local authority and support services to achieve positive outcomes
- prepare and agree Education, Health and Care Plans (EHCP).

Contact details are:  
**Phone:** 01737 737300  
**Email:** [ssiass@surreycc.gov.uk](mailto:ssiass@surreycc.gov.uk)  
**Twitter:** @SENDadviceSurrey  
**Website:** [www.sendadvicesurrey.org.uk](http://www.sendadvicesurrey.org.uk)

## How will the quality of short breaks services be monitored?

The Short Breaks Team will use the following approaches to ensure the quality of short breaks to children and young people:

- Provider quality assurance – providers will be expected to include consultation with children and young people, their parents and carers, and staff in their monitoring and evaluation of the service provided. This will focus on feedback, quality improvement and, crucially, the outcomes achieved for children, young people and families.
- Surrey's Annual Short Breaks Survey – we will seek customer feedback from children, young people and families who use short breaks, in relation to the quality of provision and impact on outcomes in our Outcomes Framework. Providers will support and encourage collation of feedback from children, young people and families.
- Observation and engagement visits – we will observe practice, activities and relationships between the workforce and children and young people. This will assess observed provision against key quality standards set out by the Council and the approaches identified by the provider in their bid. We will also use these visits to engage and consult with children, young people and families on an ad-hoc basis.
- Site visits – these visits will be to review the provider's compliance with the service standards such as policies and procedures and safeguarding practice.

The performance data will be reviewed quarterly by an oversight body which will include parent carer representatives from Family Voice Surrey.

## How can I get involved in influencing services?

Family Voice Surrey (FVS) is an independent, parent carer – led charity set up to ensure that the families and carers of children and young people with disabilities and/or additional needs can participate fully in the shaping, development and monitoring of SEND services within Surrey.

Family Voice Surrey invites all parents and carers of children and young people with disabilities and/ or additional needs to get involved with the group, to ensure that they can represent as wide a range of families from across the county as possible when working together with decision makers. They would be keen to hear from you if you would like to have your voice heard, or if you feel able to represent other parents and carers when decisions are being made about the support and services provided.

FVS aims to have representatives at each Special school in Surrey and representatives from each of the district and borough council areas in Surrey. In addition, they aim to represent the full range of activities, including learning disability, physical disability and complex needs, across all ability ranges from high functioning to profound, with representation of families with children attending special schools, mainstream schools and those in mixed placements, and in further education colleges.

If you would like to be involved with FVS, or simply to be consulted on and provide feedback on key issues within Surrey please email: [contact@familyvoicesurrey.org](mailto:contact@familyvoicesurrey.org) or call **01372 705708**.



## How has this short breaks service statement been prepared and reviewed?

A task group was set up to review and rewrite the 2015 short breaks service statement in a format parents and carers could use to quickly and easily find out about the range of services that are available to meet their child's individual needs and how to access them. This group consisted of representatives from the County Council, as well as parent and carer representatives from Family Voice Surrey.

The group considered responses from a wider cohort of parents and carers who had responded to Family Voice Surrey surveys in early and mid-2016, which identified that many people were unaware how they could find the statement. It also reviewed statements from other local authorities to see what they liked and did not like, in particular the Hampshire statement which had been prepared with parent and carer representatives.

The group then worked collaboratively to write the new statement, with much of the text being written by parents and carers to ensure that it was written in a style and tone that other parents and carers could easily understand, and to ensure that it included all the information that parents and carers would need to know.

We will promote the updated statement through the Family Voice Surrey website and the Surrey Local Offer website. A printed copy is available upon request to the Short Breaks Team.

Thank you to everyone who responded to the consultations. We hope you like the work that we have done, however, we also know that there is always room for improvement.

 [Find out more: Short breaks cabinet paper](#)

## Participation in future reviews of this statement

This statement will be checked annually to ensure it remains a good reflection of current services. We are likely to make changes to the statement as our services develop, and will notify parents and carers of opportunities to get involved in influencing and planning services via Family Voice Surrey.

Children and young people will be getting more involved in how they get all the information they need via the Local offer work.

We would love to include more quotes and short stories from children and young people about their short break experiences in future statements.

If you have anything that you would like to include please contact the Short Breaks Team: on **01372 705708** or email [shortbreaks@surreycc.gov.uk](mailto:shortbreaks@surreycc.gov.uk)

**If you would like this information in large print, Braille, on tape or in another language please contact us on:**

**Tel: 0300 200 1005 (+18001 for Text Relay)**

**SMS: 07860 053465**

**Email: [contact.centre@surreycc.gov.uk](mailto:contact.centre@surreycc.gov.uk)**

Nëse dëshironi që ky dokument të jetë me shkronja të mëdha, në kasetë ose në një gjuhë tjetër, ju lutemi n'a telefononi në një nga numrat e mësipërm.

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আপনি যদি এই ডকুমেন্ট বা নথি বড় ছাপার অক্ষরে, টেপে বা অন্য কোন ভাষায় পেতে চান, তাহলে দয়া করে উপরের যে কোন একটি নম্বরে আমাদের সাথে যোগাযোগ করুন।

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如您索取本文的大字體版本、錄音帶版本或另一語言版本，請撥以上任一個電話號碼，與我們聯絡。

This statement was created in partnership with  
Surrey County Council, SEND SURREY, NHS and Family Voice Surrey.

